

General Conditions of HORIZONTE, Regensburg

1. Course participants must be at least 18 years of age. (Exceptions are possible only by written arrangement with a parent.)
2. Students are allocated provisionally to a course level according to the results of their placement test, which they have received after the application. The final allocation takes place on the day of arrival or on the first day of the course. HORIZONTE cannot be responsible for misplacement of students who give incorrect information about their level of German.
3. The course fee is that which appears on the price list valid at the time of application. The participant must meet the cost of bank charges for the payment of course fees. If the deposit is not paid in time, the participant has no right of reservation. In case of a withdrawal up to 4 weeks before the beginning of a course, we refund all payments except a processing fee of 100 Euro.
If we have to cancel your course, your payment will be fully refunded. The participant has no right to any further claims.
4. If the participant cannot reach Regensburg on the prearranged day of arrival, he should notify HORIZONTE immediately. We cannot guarantee accommodation for the first night to those who arrive later than 20.00 hours.
5. HORIZONTE places students in single or double rooms in either student residences or with host families. No preference concerning the type of accommodation can be guaranteed. If private accommodation with breakfast, and especially with half board, is reserved, the meals provide a reflection of local tastes, and therefore Horizonte cannot guarantee that the food provided will necessarily suit all palates.
6. The participant agrees to abide by the regulations which govern the particular type of accommodation. He or she has to pay compensation for damage caused by himself or herself (e.g. if he or she is guilty of negligence or has used electrical appliances incorrectly). He or she is held liable for all damage directly concerning the damaged party, e.g. the landlord. If a participant causes any damage, for which HORIZONTE is held liable, the institute is entitled to reimbursement by the participant.
7. HORIZONTE is not liable should it be prevented by force-majeure from providing its services. If a student has to interrupt his stay, he has no claim to any compensation.
8. HORIZONTE reserves the right to change course times and the number of participants if required
9. The course fee does not include any kind of insurance.
10. The HORIZONTE legal domicile is Regensburg.